

EXCHANGE FORM

We are proud of our Nanolux Series and want you to be perfectly satisfied with your purchase. All Nanolux films are guaranteed for 12 months. We will gladly provide a merchandise replacement within 12 months against any manufacturer defects that is, delamination, corrosion, discoloration and cracking. You can choose any replacement film type under the same film category, but we do not provide cash refunds. However, defects arising out of improper installation such as bubbles, fingers, creases, scratches, dirt traps are beyond the control of the manufacturer and therefore cannot be guaranteed. The defects described above that arise out of installation shall be the sole responsibility of the purchaser.

Exchange is easy. Simply return your merchandise together with the purchase invoice/receipt and proof of purchase to the Nanolux retailer you made your purchase from.

You can return by mail or drop off to us at the following address:-

GMX Trading Pte Ltd
35 Tannery Road #01-07
Ruby Industrial Complex
Singapore 347740

All exchange must be accompanied by (1) Exchange Form; (2) Nanolux Film; (3) Proof of Purchase tearsheet on the tube; (4) Receipt. You can generate the Exchange Form from this website or simply request for a copy to be mailed or faxed to you by calling our Hotline at 1800-NANOLUX.

We are sorry for we are unable to process your return should there be missing information or documents. We will contact you as soon as possible to notify you. Kindly take note that defects arising out of installation faults cannot be covered under this warranty programme.

Purchaser's Particulars

Name of Purchaser:			
Receipt Number:			
Date of Purchase:		Date of Re-do:	
Mailing Address:			
Postal Code:		Country:	
Contact Number (1):		Contact Number (2):	
Reason for Exchange:			

Indicate film model that is defective and the quantity

Film Dimension	40"x 60"		20"x 60"		24"x 60"	
	Model	Qty	Model	Qty	Model	Qty
Nano						
Lux						
Superlux						

Preferred Replacement Film Type:	[<input type="checkbox"/>] Same as above If Others, please indicate here:
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You can choose a different film model of the same dimension BUT it must be in the same film category. For instance, if you have returned Nano 15, you can ask for replacement for another Nano 15 or you can choose any film models under the Nano category. In the event of out-of-stock, we will inform you of other film type available in the same category.